

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
AUGUST 2025**

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|---------------|----------------------|----------------------|----------------|--|------------------------------------|--|------------|-----------------|
| 45141 | A | 08/01/25 15:57:00 | 08/06/25 09:47:00 | 08/02/25 5 | Limb Pickup Closed Needs tree limbs removed. | Brown, Shirley Atchley, Mark | Northshore Pointe Northshore Pointe | District 3 | |
| 45142 | A | 08/04/25 07:14:00 | 08/05/25 08:15:00 | 08/05/25 1 | Limb Pickup Closed Need couch, and chair pick up | Brown, Shirley Small | Way Rd Way Rd | District 5 | Medium Priority |
| 45143 | A | 08/04/25 09:22:00 | 08/06/25 09:48:00 | 08/05/25 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley Chris | Saddlebrook Cv Saddlebrook Cv | District 2 | |
| 45144 | A | 08/04/25 09:56:00 | 08/07/25 07:27:00 | 08/05/25 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Ricky | Quail Hollow Quail Hollow | District 1 | Medium Priority |
| 45146 | A | 08/04/25 10:47:00 | 08/06/25 09:47:00 | 08/05/25 2 | Trash Related Closed Doors and frames and extra wood pieces | Brown, Shirley Bolden | Old Jackson Rd Old Jackson Rd | District 4 | |
| 45147 | A | 08/04/25 10:49:00 | 08/06/25 09:49:00 | 08/05/25 2 | Limb Pickup Closed Limb pickup | Brown, Shirley Carroll | Devlin Springs Dr Devlin Springs Dr | District 1 | |
| 45148 | A | 08/04/25 14:40:00 | 08/06/25 09:47:00 | 08/05/25 2 | Trash Related Closed Has a swing set and clay pots to be picked up | Brown, Shirley Hardy, Preston | Camden Crossing Camden Crossing | District 4 | |
| 45149 | A | 08/04/25 14:49:00 | 08/06/25 09:48:00 | 08/05/25 2 | Limb Pickup Closed limb pickup | Brown, Shirley Partridge, Bruce | Grayhawk Pkwy Grayhawk Pkwy | | |
| 45150 | A | 08/04/25 15:31:00 | 08/07/25 14:29:00 | 08/05/25 3 | Limb Pickup Closed Limb picked up | Brown, Shirley Warren, Kathy | Lakeshore Dr Lakeshore Dr | District 3 | |
| 45151 | A | 08/05/25 07:07:00 | 08/22/25 15:41:00 | 08/06/25 17 | Culvert Repair Closed Culvert is caved in | Brown, Shirley Jobe, Calston | Garrett Rd Garrett Rd | District 5 | Medium Priority |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|---------------|--|----------------------|----------------|---|------------------------------------|--|------------|-----------------|
| 45152 | A | 08/05/25 07:22:00 Dur (hrs/days) 24 | 08/06/25 15:58:00 | 08/06/25 1 | Trash Related Closed Need table, and chairs pick up | Brown, Shirley Gibbs | Norris St Norris St | District 4 | |
| 45153 | A | 08/05/25 09:09:00 Dur (hrs/days) 24 | 08/06/25 14:10:00 | 08/06/25 1 | Limb Pickup Closed limb pickup | Brown, Shirley Longgere, Zach | Camden Ct Camden Ct | District 4 | |
| 45154 | A | 08/05/25 09:10:00 Dur (hrs/days) 24 | 08/06/25 15:56:00 | 08/06/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Carroll | Stillhouse Creek Dr Stillhouse Creek Dr | District 2 | |
| 45155 | A | 08/05/25 09:13:00 Dur (hrs/days) 24 | 08/06/25 15:55:00 | 08/06/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Ainsworth, Kyle | Covey Run Covey Run | District 4 | |
| 45156 | A | 08/05/25 10:10:00 Dur (hrs/days) 48 | 08/07/25 06:52:00 | 08/06/25 2 | Limb Pickup Closed Limb pickup | Brown, Shirley Mann, Katherine | Dunbar Trail Dunbar Trail | | Medium Priority |
| 45158 | A | 08/05/25 12:01:00 Dur (hrs/days) 24 | 08/06/25 14:08:00 | 08/06/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Poteat, Mark | Northshore Blvd Northshore Blvd | District 4 | |
| 45162 | A | 08/05/25 13:41:00 Dur (hrs/days) 144 | 08/11/25 09:18:00 | 08/06/25 6 | Limb Pickup Closed Limbs pick up | Brown, Shirley Adams | Greystone Dr Greystone Dr | District 3 | |
| 45163 | A | 08/05/25 13:43:00 Dur (hrs/days) 48 | 08/07/25 06:52:00 | 08/06/25 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley Williams | Sagefield Sq Sagefield Sq | District 4 | Medium Priority |
| 45164 | A | 08/05/25 15:15:00 Dur (hrs/days) 48 | 08/07/25 14:45:00 | 08/06/25 2 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Hammond, Wilbert | Eastland Cv Eastland Cove Canton 39046 | District 1 | Medium Priority |
| 45165 | A | 08/05/25 15:42:00 Dur (hrs/days) 240 | 08/15/25 07:42:00 | 08/06/25 10 | Limb Pickup Closed Limbs on the back side | Brown, Shirley Tate, Arty | Calhoun Dr Calhoun Dr | | |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|--|----------------------|----------------|--|-------------------------------------|--|------------|-----------------|
| 45166 A | 08/06/25 07:22:00 Dur (hrs/days) 120 | 08/11/25 09:19:00 | 08/07/25 5 | Limb Pickup Closed Limbs pick up | Brown, Shirley Morgan, Ed | Sharpe Rd Sharpe Rd | District 2 | |
| 45167 A | 08/06/25 09:36:00 Dur (hrs/days) 120 | 08/11/25 09:19:00 | 08/07/25 5 | Limb Pickup Closed Limbs pick up | Brown, Shirley Harris, Katherine | Ashbrooke Trail Ashbrooke Trl | District 2 | |
| 45170 A | 08/06/25 10:24:00 Dur (hrs/days) 168 | 08/13/25 15:22:00 | 08/07/25 7 | Trash Related Closed Need mattress,and doll house pick up | Brown, Shirley Britney | Allie Ln Allie Ln | | Medium Priority |
| 45175 A | 08/07/25 09:11:00 Dur (hrs/days) 336 | 08/21/25 15:44:00 | 08/08/25 14 | Culvert Installation Closed Need culvert installed on new property | Brown, Shirley Melton, Kelvin | Robinson Rd Robinson Rd | District 5 | Medium Priority |
| 45177 A | 08/07/25 11:04:00 Dur (hrs/days) 144 | 08/13/25 16:10:00 | 08/08/25 6 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Schieps, Walter | Caroline Pointe Blvd Caroline Pointe Blvd Madison | District 4 | |
| 45179 A | 08/07/25 14:31:00 Dur (hrs/days) 24 | 08/08/25 14:11:00 | 08/08/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Jones, Celestine | Kearney Rd Kearney Rd | District 5 | Medium Priority |
| 45181 A | 08/07/25 14:53:00 Dur (hrs/days) 96 | 08/11/25 09:19:00 | 08/08/25 4 | Limb Pickup Closed Limb pick up | Brown, Shirley Holly, Bob | Caroline Blvd Caroline Blvd | District 4 | |
| 45182 A | 08/07/25 14:54:00 Dur (hrs/days) 96 | 08/11/25 09:20:00 | 08/08/25 4 | Limb Pickup Closed limb pickup | Brown, Shirley Carroll | Beaufort Cir Beaufort Cir | District 4 | |
| 45183 A | 08/07/25 14:55:00 Dur (hrs/days) 96 | 08/11/25 09:20:00 | 08/08/25 4 | Limb Pickup Closed Limb pickup | Brown, Shirley Carroll | Lake Ridge Dr Lake Ridge Dr | District 4 | |
| 45184 A | 08/07/25 14:58:00 Dur (hrs/days) 96 | 08/11/25 09:20:00 | 08/08/25 4 | Limb Pickup Closed Bushes need picking up | Brown, Shirley Bradshaw, Lynn | Belle Pointe Cir Belle Point Cir | District 4 | |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|---|----------------------|----------------|---|------------------------------------|--|------------|-----------------|
| 45186 A | 08/07/25 16:08:00 Dur (hrs/days) 96 | 08/11/25 09:21:00 | 08/08/25 4 | Trash Related Closed Mattress needs pick up | Brown, Shirley Richmond, Ronald | Mt Elam Rd Mt Elam Rd | District 4 | |
| 45190 A | 08/08/25 14:09:00 Dur (hrs/days) 72 | 08/11/25 08:28:00 | 08/09/25 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley James | West Deerfield Dr W Deerfield Dr | District 5 | Medium Priority |
| 45191 A | 08/08/25 14:47:00 Dur (hrs/days) 72 | 08/11/25 15:34:00 | 08/09/25 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Alex | Brigade Ave Brigade Ave | District 3 | Medium Priority |
| 45192 A | 08/11/25 07:47:00 Dur (hrs/days) 24 | 08/12/25 15:03:00 | 08/12/25 1 | Trash Related Closed Name: Vickie Huff | Brown, Shirley Huff, Vickie | Walnut Rd Walnut Rd | District 5 | Medium Priority |
| 45193 A | 08/11/25 08:17:00 Dur (hrs/days) 0 | 08/11/25 15:34:00 | 08/12/25 0 | Limb Pickup Closed Limb pickup | Brown, Shirley Butler, Bobbie | Sunset Cir Sunset Cir | District 1 | Medium Priority |
| 45194 A | 08/11/25 08:19:00 Dur (hrs/days) 0 | 08/11/25 15:33:00 | 08/12/25 0 | Limb Pickup Closed Limb pickup at this house and neighbors down the road. | Brown, Shirley Allen, Louella | Pisgah Bottom Rd Pisgah Bottom Rd | District 5 | Medium Priority |
| 45195 A | 08/11/25 09:26:00 Dur (hrs/days) 48 | 08/13/25 07:35:00 | 08/12/25 2 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Schieps, Walter | Caroline Pointe Blvd Caroline Pointe Blvd | District 4 | |
| 45196 A | 08/11/25 09:28:00 Dur (hrs/days) 48 | 08/13/25 07:34:00 | 08/12/25 2 | Limb Cutting Closed Needs limb pickup | Brown, Shirley Flavors, Tom | Beaufort Cir Beaufort Circle | District 4 | |
| 45197 A | 08/11/25 09:29:00 Dur (hrs/days) 48 | 08/13/25 16:07:00 | 08/12/25 2 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Webber, Trish | Stillhouse Creek Dr Stillhouse Creek Dr | District 2 | |
| 45198 A | 08/11/25 09:44:00 Dur (hrs/days) 72 | 08/14/25 07:34:00 | 08/12/25 3 | Limb Pickup Closed Limb pickup | Brown, Shirley Rosell, Nadine | Mary Leigh Way Mary Leigh Way | | |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|---|----------------------|----------------|---|------------------------------------|--|------------|-----------------|
| 45199 A | 08/11/25 09:47:00 Dur (hrs/days) 0 | 08/11/25 15:33:00 | 08/12/25 0 | Limb Pickup Closed Limb pickup | Brown, Shirley Butler, Bobby | Sunset Cir Sunset Cir | District 1 | Medium Priority |
| 45200 A | 08/11/25 09:48:00 Dur (hrs/days) 48 | 08/13/25 16:10:00 | 08/12/25 2 | Limb Pickup Closed Limb pickup | Brown, Shirley Patrick, Kristen | South Hampton Cir South Hampton Cir | District 3 | |
| 45201 A | 08/11/25 09:50:00 Dur (hrs/days) 72 | 08/14/25 14:51:00 | 08/12/25 3 | Limb Pickup Closed Limb pickup | Brown, Shirley Chiang, Lisa | Lorman Ln Lorman Ln | District 3 | |
| 45202 A | 08/11/25 10:54:00 Dur (hrs/days) 72 | 08/14/25 07:34:00 | 08/12/25 3 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Hardy, Matt | Linden Cv Linden Cove | District 3 | |
| 45203 A | 08/11/25 10:55:00 Dur (hrs/days) 72 | 08/14/25 07:35:00 | 08/12/25 3 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Hardy, Matt | Weldon Dr Weldon Drive | District 3 | |
| 45204 A | 08/11/25 14:13:00 Dur (hrs/days) 48 | 08/13/25 16:07:00 | 08/12/25 2 | Limb Pickup Closed Limb pickup (large pile) | Brown, Shirley Horton, Rhonda | Cumberland Ridge Cumberland Ridge | | |
| 45205 A | 08/11/25 14:24:00 Dur (hrs/days) 72 | 08/14/25 14:52:00 | 08/12/25 3 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Foote, Larry | Lakeshore Dr Lakeshore Ct Madison 39110 | District 3 | |
| 45206 A | 08/11/25 15:19:00 Dur (hrs/days) 48 | 08/13/25 16:07:00 | 08/12/25 2 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Holloway, James | Pinnacle Cv Pinnacle Cove | | |
| 45207 A | 08/11/25 15:20:00 Dur (hrs/days) 48 | 08/13/25 16:08:00 | 08/12/25 2 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Beavers, Nathan | Toulouse Cir Toulouse Cir | District 3 | |
| 45208 A | 08/11/25 15:21:00 Dur (hrs/days) 96 | 08/15/25 07:39:00 | 08/12/25 4 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Sheldon, Eddie | Weldon Dr Weldon Drive | District 3 | |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|---------------|---|----------------------|---------------|---|-------------------------------------|--|------------|-----------------|
| 45209 | A | 08/11/25 15:23:00 Dur (hrs/days) 48 | 08/13/25 15:20:00 | 08/12/25 2 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Grant, Devin | Channing Cir Channing Circle Canton 39046 | District 4 | Medium Priority |
| 45211 | A | 08/12/25 08:56:00 Dur (hrs/days) 72 | 08/15/25 07:35:00 | 08/13/25 3 | Limb Pickup Closed Limb pickup | Brown, Shirley Gross, James | Compress St Compress St | District 4 | |
| 45212 | A | 08/12/25 08:58:00 Dur (hrs/days) 24 | 08/13/25 16:08:00 | 08/13/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Peyton, Kim | Gartin Ln Gartin Ln | District 3 | |
| 45213 | A | 08/12/25 10:19:00 Dur (hrs/days) 24 | 08/13/25 16:09:00 | 08/13/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Garrett, Patricia | Plantation Dr Plantation Dr | District 2 | |
| 45214 | A | 08/12/25 10:26:00 Dur (hrs/days) 24 | 08/13/25 15:22:00 | 08/13/25 1 | Trash Related Closed Need mattress, and box sprang pick up | Brown, Shirley Lee, Amy | Clover Ln Clover Ln | District 4 | Medium Priority |
| 45215 | A | 08/12/25 10:52:00 Dur (hrs/days) 24 | 08/13/25 16:09:00 | 08/13/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Welsh, Karl | Beaufort Cir Beaufort Cir | District 4 | |
| 45216 | A | 08/12/25 10:54:00 Dur (hrs/days) 24 | 08/13/25 16:09:00 | 08/13/25 1 | Limb Pickup Closed Limbs are in the back of Caroline Blvd in an incline on the side of the road | Brown, Shirley Woods, Brent | Caroline Blvd Camden Ct | District 4 | |
| 45219 | A | 08/13/25 08:09:00 Dur (hrs/days) 0 | 08/13/25 15:18:00 | 08/14/25 0 | Limb Pickup Closed Limbs pick up | Brown, Shirley Sam | Middlefield Dr Middlefield Dr | District 1 | Medium Priority |
| 45220 | A | 08/13/25 09:11:00 Dur (hrs/days) 48 | 08/15/25 07:36:00 | 08/14/25 2 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Lowe, Michael | Charleston Ln Charleston Lane | District 4 | |
| 45221 | A | 08/13/25 10:30:00 Dur (hrs/days) 24 | 08/14/25 14:45:00 | 08/14/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Slaughter, Linda | Pisgah Bottom Rd Pisgah Bottom Rd | District 5 | Medium Priority |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|--|----------------------|----------------|--|-----------------------------------|--|------------|-----------------|
| 45222 A | 08/13/25 11:55:00 Dur (hrs/days) 0 | 08/13/25 07:32:00 | 08/14/25 0 | Limb Pickup Closed Limbs pick up | Brown, Shirley Steven | Talons Pointe Talons Pte | | |
| 45223 A | 08/13/25 11:56:00 Dur (hrs/days) 24 | 08/14/25 14:44:00 | 08/14/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Unknown | South Deerfield Dr S Deerfield Dr | District 1 | Medium Priority |
| 45225 A | 08/13/25 14:27:00 Dur (hrs/days) 48 | 08/15/25 07:37:00 | 08/14/25 2 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Kirk, Scott | Beaufort Cir Beaufort Circle | District 4 | |
| 45227 A | 08/13/25 15:54:00 Dur (hrs/days) 48 | 08/15/25 07:38:00 | 08/14/25 2 | Limb Pickup Closed Limb pickup | Brown, Shirley Coats, Buck | Johnstone Dr Johnstone Dr | District 3 | |
| 45229 A | 08/13/25 16:06:00 Dur (hrs/days) 48 | 08/15/25 07:38:00 | 08/14/25 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley Kennett | Dogwood Hollow Dogwood Hollow | District 3 | |
| 45231 A | 08/14/25 10:20:00 Dur (hrs/days) 120 | 08/19/25 15:16:00 | 08/15/25 5 | Limb Pickup Closed Limbs pick up at this address, but on the side of Cleo Clark Rd | Brown, Shirley Crowley, Lamont | North Old Canton Rd North Old Canton Rd | District 1 | Medium Priority |
| 45232 A | 08/14/25 11:14:00 Dur (hrs/days) 24 | 08/15/25 12:42:00 | 08/15/25 1 | Limb Pickup Closed Limb pick up | Brown, Shirley Allen, Robert | South Branch South Branch | District 3 | |
| 45233 A | 08/14/25 11:15:00 Dur (hrs/days) 24 | 08/15/25 12:41:00 | 08/15/25 1 | Limb Pickup Closed limb pickup | Brown, Shirley Morton, Jon | Camden Lake Cir Camden Lake Cir | | |
| 45234 A | 08/14/25 14:49:00 Dur (hrs/days) 24 | 08/15/25 12:41:00 | 08/15/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Budu | Chartres Dr Chartres Dr | District 3 | |
| 45235 A | 08/15/25 09:20:00 Dur (hrs/days) 120 | 08/20/25 15:53:00 | 08/16/25 5 | Limb Pickup Closed Limb pick up | Brown, Shirley Reese | Heron's Bay Drive Heron's Bay Dr | | |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|--|----------------------|----------------|---|--------------------------------------|-------------------------------------|------------|-----------------|
| 45238 A | 08/15/25 12:15:00 Dur (hrs/days) 120 | 08/20/25 07:30:00 | 08/16/25 5 | Trash Related Closed mattress and furniture to be picked up | Brown, Shirley Patrick, Will | Coker Rd Coker Rd | District 3 | |
| 45239 A | 08/15/25 13:22:00 Dur (hrs/days) 120 | 08/20/25 07:30:00 | 08/16/25 5 | Limb Pickup Closed Limb pickup | Brown, Shirley Erickson, Crystal | Dover Ln Dover Ln | District 2 | |
| 45240 A | 08/15/25 15:13:00 Dur (hrs/days) 120 | 08/20/25 14:47:00 | 08/16/25 5 | Limb Pickup Closed Limbs pick up | Brown, Shirley Richardson, Calvin | West Elbridge Way W Elbridge Way | District 5 | Medium Priority |
| 45241 A | 08/18/25 08:09:00 Dur (hrs/days) 24 | 08/19/25 15:49:00 | 08/19/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Young, Camille | Rhodes Ln Rhodes Ln | District 1 | Medium Priority |
| 45242 A | 08/18/25 08:32:00 Dur (hrs/days) 48 | 08/20/25 15:54:00 | 08/19/25 2 | Limb Pickup Closed Limb and brush pickup | Brown, Shirley McCaa, Brenda | Waywood Cove Waywood Cv | | |
| 45243 A | 08/18/25 08:11:00 Dur (hrs/days) 24 | 08/19/25 15:48:00 | 08/19/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Jennifer | Sweetbriar Drive Sweetbriar Dr | | Medium Priority |
| 45245 A | 08/18/25 10:44:00 Dur (hrs/days) 24 | 08/19/25 15:13:00 | 08/19/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Frasier, Deil | Coachmans Rd Coachmans Rd | District 2 | Medium Priority |
| 45246 A | 08/18/25 10:52:00 Dur (hrs/days) 24 | 08/19/25 15:15:00 | 08/19/25 1 | Limb Pickup Closed Limbs pick up at this address, but on Carriage Ln side | Brown, Shirley McCoy, James | Coachmans Rd Coachmans Rd | District 2 | Medium Priority |
| 45247 A | 08/18/25 12:11:00 Dur (hrs/days) 24 | 08/19/25 15:12:00 | 08/19/25 1 | Trash Related Closed Need mattresses pick up | Brown, Shirley Henry, Dewey | Way Rd Way Rd | District 5 | Medium Priority |
| 45248 A | 08/18/25 13:20:00 Dur (hrs/days) 24 | 08/19/25 15:48:00 | 08/19/25 1 | Trash Related Closed Need refrigerator pick up | Brown, Shirley Johnson, Trina | Brigade Ave Brigade Ave | District 3 | Medium Priority |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|--|----------------------|----------------|---|--|--|------------|-----------------|
| 45249 A | 08/18/25 13:21:00 Dur (hrs/days) 48 | 08/20/25 07:31:00 | 08/19/25 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley Jenkins, Adam | Greystone Dr Greystone Dr | District 3 | |
| 45250 A | 08/18/25 15:24:00 Dur (hrs/days) 216 | 08/27/25 07:41:00 | 08/19/25 9 | Limb Pickup Closed Limb pickup | Brown, Shirley King, Aaron | Pecan St Pecan St | District 4 | |
| 45251 A | 08/18/25 15:25:00 Dur (hrs/days) 48 | 08/20/25 15:54:00 | 08/19/25 2 | Limb Pickup Closed Limb pickup | Brown, Shirley Brooks, Brenda | Martinique Drive Martinique Dr | | |
| 45252 A | 08/18/25 15:27:00 Dur (hrs/days) 24 | 08/19/25 15:47:00 | 08/19/25 1 | Trash Related Closed Need sofa pick up | Brown, Shirley McLendon, Shelley | Glenwild Trail Glenwild Trl | | Medium Priority |
| 45253 A | 08/18/25 15:27:00 Dur (hrs/days) 48 | 08/20/25 15:57:00 | 08/19/25 2 | Trash Related Closed Pick up of stove dishwasher and bird bath base | Brown, Shirley Penderington, Marshall | Gunston Ct Gunston Ct | District 3 | |
| 45254 A | 08/18/25 15:28:00 Dur (hrs/days) 48 | 08/20/25 07:31:00 | 08/19/25 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley House, Davis | Stillhouse Creek Dr Stillhouse Creek Dr | District 2 | |
| 45255 A | 08/18/25 15:30:00 Dur (hrs/days) 24 | 08/19/25 15:16:00 | 08/19/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Briggs, Ricky | Ramage Rd Ramage Rd | District 4 | Medium Priority |
| 45256 A | 08/19/25 07:21:00 Dur (hrs/days) 24 | 08/20/25 15:55:00 | 08/20/25 1 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Ingram, Steve | Dover Ln Dover Lane | District 2 | |
| 45257 A | 08/19/25 07:22:00 Dur (hrs/days) 24 | 08/20/25 15:55:00 | 08/20/25 1 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Frame, Tim | Beaufort Cir Beaufort Circle | District 4 | |
| 45258 A | 08/19/25 09:18:00 Dur (hrs/days) 24 | 08/20/25 15:55:00 | 08/20/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Smith, Marlee | Seville Way Seville Way | District 4 | |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|--|----------------------|----------------|--|--------------------------------------|--|------------|-----------------|
| 45260 A | 08/19/25 12:09:00 Dur (hrs/days) 168 | 08/26/25 15:51:00 | 08/20/25 7 | Culvert Repair Closed | Brown, Shirley Nettles, Brian | Lottville Rd Lottville Rd | District 5 | Medium Priority |
| 45261 A | 08/19/25 13:07:00 Dur (hrs/days) 48 | 08/21/25 15:41:00 | 08/20/25 2 | Trash Related Closed Pickup of dryer and old ice machine | Brown, Shirley Pettis, Susan | Fawn Cv Fawn Cv | District 1 | Medium Priority |
| 45262 A | 08/19/25 13:10:00 Dur (hrs/days) 48 | 08/21/25 15:33:00 | 08/20/25 2 | Trash Related Closed Pickup of furniture and etc... | Brown, Shirley Strickland, Taylor | Westline Dr Westline Dr | District 3 | Medium Priority |
| 45263 A | 08/19/25 13:28:00 Dur (hrs/days) 24 | 08/20/25 15:55:00 | 08/20/25 1 | Limb Pickup Closed Pickup limbs | Brown, Shirley Todd, Dick | Lake Cavalier Rd Lake Cavalier Rd | District 3 | |
| 45264 A | 08/19/25 15:43:00 Dur (hrs/days) 168 | 08/26/25 09:44:00 | 08/20/25 7 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Plumber, Linda | Cherry Hill Dr Cherry Hill Drive | District 2 | |
| 45265 A | 08/19/25 15:49:00 Dur (hrs/days) 144 | 08/25/25 15:28:00 | 08/20/25 6 | Limb Pickup Closed Limb pickup throughout he subdivision | Brown, Shirley Shelia | Hampton Hills Blvd Hampton Hills Blvd | District 1 | Medium Priority |
| 45266 A | 08/19/25 15:50:00 Dur (hrs/days) 48 | 08/21/25 15:45:00 | 08/20/25 2 | Culvert Repair Closed Need culvert extended. | Brown, Shirley Boles | Sharon Rd Sharon Rd | District 5 | Medium Priority |
| 45267 A | 08/19/25 15:49:00 Dur (hrs/days) 72 | 08/22/25 15:17:00 | 08/20/25 3 | Limb Pickup Closed Limb pickup multiple piles | Brown, Shirley Mars, Slyvia | Pembroke Cir Pembroke Pt | District 3 | |
| 45268 A | 08/19/25 15:57:00 Dur (hrs/days) 144 | 08/25/25 15:28:00 | 08/20/25 6 | Limb Pickup Closed Limb pickup | Brown, Shirley Watkins | Quail Hollow Quail Hollow | District 1 | Medium Priority |
| 45269 A | 08/20/25 08:02:00 Dur (hrs/days) 48 | 08/22/25 07:51:00 | 08/21/25 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley Thompson, Bryan | Trinity Dr Trinity Dr | District 4 | |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|---|----------------------|----------------|--|-------------------------------------|--|------------|-----------------|
| 45271 A | 08/20/25 10:23:00 Dur (hrs/days) 24 | 08/21/25 15:41:00 | 08/21/25 1 | Trash Related Closed Need mattress, and box sprang pick up | Brown, Shirley Gill | Belle Terre Dr Belle Terre Dr | District 3 | Medium Priority |
| 45273 A | 08/20/25 13:00:00 Dur (hrs/days) 48 | 08/22/25 07:51:00 | 08/21/25 2 | Limb Pickup Closed Limb pickup | Brown, Shirley Thompson | Travis Cv Travis Cv | District 4 | |
| 45276 A | 08/20/25 13:49:00 Dur (hrs/days) 48 | 08/22/25 07:52:00 | 08/21/25 2 | Limb Pickup Closed Limb pickup/ | Brown, Shirley Buck | Chapel Ln Chapel Ln | District 1 | |
| 45278 A | 08/21/25 08:24:00 Dur (hrs/days) 24 | 08/22/25 15:21:00 | 08/22/25 1 | Trash Related Closed Has an appliance to be picked up | Brown, Shirley Woods, Brent | Camden Ct Camden Ct | District 4 | |
| 45279 A | 08/21/25 13:44:00 Dur (hrs/days) 24 | 08/22/25 15:21:00 | 08/22/25 1 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Clark, Mike | Caroline Blvd Caroline Blvd | District 4 | |
| 45281 A | 08/21/25 15:27:00 Dur (hrs/days) 24 | 08/22/25 14:06:00 | 08/22/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Clanton, Shay | North Deerfield Dr North Deerfield Dr | District 5 | Medium Priority |
| 45282 A | 08/21/25 15:28:00 Dur (hrs/days) 24 | 08/22/25 15:21:00 | 08/22/25 1 | Trash Related Closed Pick up of rolled carpet , pads and etc.. | Brown, Shirley He, Xiuhuan | Carpenters Cove Carpenter Cv | | |
| 45283 A | 08/21/25 15:38:00 Dur (hrs/days) 96 | 08/25/25 15:27:00 | 08/22/25 4 | Limb Pickup Closed Limb pickup throughout the area | Brown, Shirley Sandra | Cedar Green Cv cedar Green Cv | District 4 | Medium Priority |
| 45285 A | 08/22/25 08:37:00 Dur (hrs/days) 96 | 08/26/25 09:45:00 | 08/23/25 4 | Limb Pickup Closed limb pickup | Brown, Shirley Mahaffy, Tim | Cove Ln Cove Ln | District 4 | |
| 45289 A | 08/25/25 09:29:00 Dur (hrs/days) 24 | 08/26/25 15:38:00 | 08/26/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Greer, Keneatrius | Bridgeton Way Bridgeton Way | District 5 | Medium Priority |

Madison County Road Department

Reporting Dates 08/01/25 through 08/27/25

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|---|----------------------|----------------|---|--------------------------------------|------------------------------------|------------|-----------------|
| 45290 A | 08/25/25 09:30:00 Dur (hrs/days) 48 | 08/27/25 07:41:00 | 08/26/25 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley Viertel, Jane | Alden Place Alden Pl | | |
| 45291 A | 08/25/25 09:32:00 Dur (hrs/days) 48 | 08/27/25 07:42:00 | 08/26/25 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley Katie | Kristen Cove Kristen Cv | | |
| 45292 A | 08/25/25 09:33:00 Dur (hrs/days) 24 | 08/26/25 15:09:00 | 08/26/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Johnson, Marcus | South Court South Ct | District 1 | Medium Priority |
| 45294 A | 08/25/25 10:13:00 Dur (hrs/days) 24 | 08/26/25 15:11:00 | 08/26/25 1 | Limb Pickup Closed Limbs pick up | Brown, Shirley Fulton, Nikki | Harbor Rd Harbor Rd | District 1 | Medium Priority |
| 45300 A | 08/25/25 14:24:00 Dur (hrs/days) 48 | 08/27/25 07:44:00 | 08/26/25 2 | Trash Related Closed Pickup of dryer | Brown, Shirley Reno, Joesph | Eagles Nest Cir Eagles Nest Cir | District 2 | |
| 45302 A | 08/25/25 15:16:00 Dur (hrs/days) 24 | 08/26/25 15:10:00 | 08/26/25 1 | Trash Related Closed Need old furniture pick up | Brown, Shirley Robinson, Jennifer | Sugar Hill St Sugar Hill St | District 5 | Medium Priority |
| 45303 A | 08/25/25 15:19:00 Dur (hrs/days) 24 | 08/26/25 15:08:00 | 08/26/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Jeannett | Meadow Park Dr Meadow Park Dr | District 1 | Medium Priority |
| 45304 A | 08/25/25 15:20:00 Dur (hrs/days) 24 | 08/26/25 15:08:00 | 08/26/25 1 | Limb Pickup Closed Limb pickup | Brown, Shirley Fleming | Hwy 43 Hwy 43 N | District 5 | Medium Priority |
| 45306 A | 08/25/25 15:41:00 Dur (hrs/days) 48 | 08/27/25 07:43:00 | 08/26/25 2 | Trash Related Closed Refrigerator pickup | Brown, Shirley Westley, Otis | Old Jackson Rd Old Jackson Rd | District 4 | |
| 45312 A | 08/26/25 11:34:00 Dur (hrs/days) 0 | 08/26/25 15:39:00 | 08/27/25 0 | Limb Pickup Closed Limbs pick up | Brown, Shirley Smith, Tavorius | Channing Cir Channing Cir | District 1 | Medium Priority |

Madison County Road Department

Closed Request Analysis

Reporting Dates 08/01/25 through 08/27/25

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-----------------|-----------|-----------|--------|------|-------------------|--------------------|----------|----------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| | | | | | | | | |
| Total Requests: | | 120 | | | | | | |